



Carolina Shirt Company Terms and Conditions of Sale

Effective as of December 01, 2020

Acceptance:

- Order acceptance should be in writing and based upon a formal Carolina Shirt Company provided quote form.
- Order acceptance is deemed to have occurred upon artwork proof approval and garment/product type and quantity confirmation.

Pricing & Quotes:

- All prices are valid for 30 days from the date of the quote.
- Exceptions must be in writing on a formal Carolina Shirt Company provided quote form.

Payment:

- Payment is due upon order acceptance.
- Exceptions must be in writing on a formal Carolina Shirt Company provided quote form.
- Due to the custom nature of Carolina Shirt Company product, a customer credit card must be on file prior to order acceptance.

Artwork Usage:

- For new artwork, proofs must be approved by the customer prior to order acceptance and production.
- It is the customer's responsibility to verify that all information on the proof is correct. This includes spelling, grammar, design, etc. Carolina Shirt Company assumes no liability for errors approved by the customer.
- The customer warrants that all provided artwork is owned by the customer and does not infringe upon copyrights, trademarks, or other intellectual property rights of others; or that all necessary licensing rights have been established.
- Carolina Shirt Company reserves the right to reject any artwork deemed to be offensive, obscene, or otherwise inappropriate.

Production Lead Times / Promised Dates:

- Standard production lead time is 10 business days from order acceptance.
- Rush orders will be accommodated, as possible, at an additional fee.
- Product not picked-up or shipped within 60 days may be discarded and, if not already paid, will be charged to the customer's credit card. Reasonable efforts will be made to contact customers and make the product available.

Returns:

- Carolina Shirt Company products are warranted to be free from defects due to workmanship of the Carolina Shirt Company provided services, such as screen printing and embroidery. Defective product shall be replaced or credited at Carolina Shirt Company discretion.
- While Carolina Shirt Company inspects garments and products prior to use, Carolina Shirt Company does not warrant those third-party garments and other products to be free from manufacturing defects. Carolina Shirt Company will work with garment and product suppliers, where possible, to support reasonable resolution.